**Olivia Turner**

**Contact Information:**

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**Professional Summary:**

Highly experienced Head of Compliance with 18 years in the banking industry. Expertise in regulatory compliance, risk management, and the development and implementation of comprehensive compliance programs. Adept at leading teams, managing high-stakes compliance issues, and ensuring adherence to regulatory requirements. Recognized for strong analytical skills, strategic thinking, and a commitment to fostering a culture of compliance.

**Education:**

**University of Cambridge (Russell Group)**

* MBA in Finance and Risk Management
* Graduated: 2005

**University of Manchester (Russell Group)**

* BSc Economics, First Class Honours
* Graduated: 2002

**Professional Experience:**

**HSBC Bank** *Head of Compliance*  
*Manchester, UK*  
*2014 - Present*  
Overseeing the compliance department, responsible for the development and implementation of compliance strategies. Leading a team of compliance professionals, ensuring adherence to regulatory requirements and internal policies.

* **Key Achievements:**
  + Implemented a comprehensive compliance management system, reducing compliance breaches by 25%.
  + Developed and conducted training programs, enhancing compliance awareness across the organization.
  + Successfully managed multiple high-profile regulatory investigations, mitigating potential risks.

**Lloyds Banking Group** *Senior Compliance Manager*  
*Manchester, UK*  
*2009 - 2014*  
Managed compliance functions across multiple departments, ensuring regulatory compliance and developing risk mitigation strategies. Conducted audits, risk assessments, and provided guidance on compliance issues.

* **Key Responsibilities:**
  + Conducted detailed compliance audits and risk assessments.
  + Developed and updated compliance policies and procedures.
  + Collaborated with senior management to integrate compliance into business strategies.
  + Investigated and resolved compliance issues and breaches.

**Barclays Bank** *Compliance Officer*  
*Manchester, UK*  
*2002 - 2009*  
Supported the compliance team in monitoring and enforcing compliance with regulatory requirements. Conducted due diligence, reviewed transactions, and assisted in the development of compliance programs.

* **Key Contributions:**
  + Conducted due diligence on high-risk clients and transactions.
  + Assisted in developing and implementing compliance policies and procedures.
  + Provided training and support to staff on compliance-related matters.

**Skills:**

* **Regulatory Compliance:** In-depth knowledge of regulatory requirements and best practices in the banking sector.
* **Risk Management:** Expertise in identifying, assessing, and mitigating compliance risks.
* **Policy Development:** Proficient in developing and implementing compliance policies and procedures.
* **Team Leadership:** Strong leadership skills with experience in managing and mentoring compliance teams.
* **Strategic Planning:** Ability to integrate compliance into the bank's strategic planning.
* **Analytical Skills:** Strong analytical abilities with a keen eye for detail.
* **Communication:** Excellent verbal and written communication skills, with the ability to present complex information clearly.

**Certifications:**

* **Certified Regulatory and Compliance Professional (CRCP)**
* **Diploma in Governance, Risk and Compliance (GRC)**
* **Certified Fraud Examiner (CFE)**
* **Advanced Certificate in Data Protection (ACDP)**